



Quality management system QMS

QM-Documentation

Quality, Safety and Environmental Policy

Principle

Nencki AG is committed to the quality and environmental management system according to ISO 9001 and ISO 14001 respectively and offers sustainable products and services in optimal quality. In doing so, we reduce the impact on the environment to a minimum within the scope of economic and technical possibilities and by means of well thought-out processes.

We act according to ethical principles, care for our fellow human beings and the environment and commit ourselves to the continuous improvement and further development of our quality and environmental management system.

We provide all necessary means for the fulfillment of our quality and environmental goals and the enforcement of the quality and environmental policy.

Customers

Our goal is to consistently exceed our customers' expectations. We achieve this on the one hand with flawless, sustainable products, and on the other hand with convincing service throughout the entire life cycle of our products.

Customer requirements vary greatly depending on the product and the market. We take this into account by aligning our processes to the respective requirements. We take into account requirements, applicable standards, laws, safety and the environment in all our activities. We are also aware of the opportunities and risks and deal with them accordingly.

Our competitive position is strengthened by our fully satisfied customers. Thus, the quality and environmental management contributes to the entrepreneurial and thus also to the financial success of the company and is therefore not an end in itself.

Employees

Our employees are our most valuable assets and are integrated into our management system. They know and understand the expectations of our customers and have the right and duty to work towards the elimination of unnecessary environmental pollution.

With their high level of expertise and knowledge, they create decisive added value for our customers. To this end, they are challenged, encouraged and continuously trained.

The safety of our employees, customers and third parties is of great concern to us. We do everything in our power to minimize the risk of negative influences. Through information and training, we also promote environmentally conscious behavior on the part of our employees both inside and outside the company.

Suppliers

We maintain a cooperative relationship with our suppliers and impose appropriate quality and environmental requirements on them. Through a careful selection and evaluation process, the suppliers are checked for compliance with the quality and environmental requirements, which ensures our high quality and environmental standards.

Environment

Environmental protection is an important part of our company policy. We are aware that our activities have an impact on the environment. Therefore, it is our duty to reduce the impact on the environment to the minimum possible within the scope of economic and technical possibilities and by means of well thought-out processes.

Our responsibility in dealing with the environment and resources requires the identification and evaluation of our significant environmental aspects as well as the fulfillment of the defined environmental goals and their review.

Stakeholders

We care about the interests of our stakeholders and assume responsibility towards investors, society and the environment.

Quality, safety and environmental goals

Our quality, safety and environmental goals are based on this policy. They serve as a management tool and determine our actions. The top management provides the required resources to achieve the goals in an appropriate form.

Langenthal, 17.06.2021: CEO Seppi Käppeli:

A handwritten signature in blue ink, appearing to read "Seppi Käppeli".